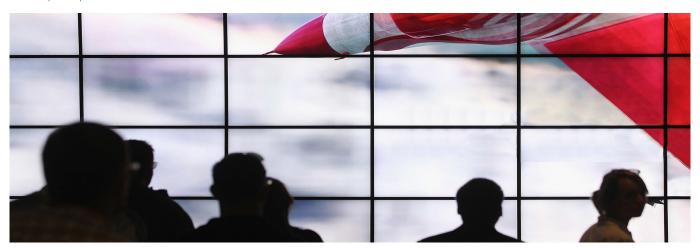
# **Instant Insights – Streaming wars**



### The battle is still on

Issue 12 | Third quarter 2021

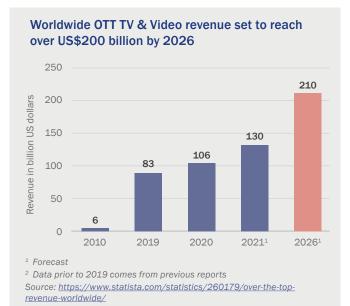




William Therlin Investment and Portfolio Adviser



Amaya Gutiérrez, CFA Investment and Portfolio Adviser



When Neil Armstrong and Buzz Aldrin in 1969 left the Apollo Lunar Module Eagle and took those small steps on the lunar surface, millions of families cramped together in front of their dreamy televisions to watch history in the making.

At present, the ways in which we consume media and entertainment could hardly be more different from that Sunday in 1969. From black and white TV to colour, from single channel to cable, from few houses with one TV to plural, and, most recently, from fixed content to over-the-top streaming (OTT, see Uncovering TV lingo).

Netflix, founded in Scotts Valley, California in 1997, blazed a trail in the early 2000's, when it changed shape from an online DVD rental provider to delivering video on demand online to paying customers. With the number of internet users growing by more than four billion in 20 years and the quality and speed of internet greatly improving, the OTT market has reached US\$129.59 billion as of 2021¹. Central to this trend has been:

- i. the growth of smart phone and tablet use by households;
- ii. the tendency for consumers to unbundle the content they purchase; and;
- iii. the adhesive power of subscription models which have been central to accessing streaming platforms - see our separate article <u>Subscribe and Stav</u><sup>2</sup>.

Given these three factors, the OTT market is now projected to grow 10% annually and set to reach US\$210 billion by 2026 – supporting the thesis that growth is here to stay.



<sup>&</sup>lt;sup>1</sup> Statista, Video Streaming OTT TV and video revenue worldwide, 2021, <u>link</u>

<sup>&</sup>lt;sup>2</sup> Subscription-based or add-supported business models are the two most popular for streaming services

## **Uncovering TV lingo**

OTT refers to the content – subscription-based or ad-based

 which is delivered on a digital platform to a final user, available via downloading or streaming (watch it online) at any time, on any device, anywhere in the world.

# **Number of streaming subscribers**

**NETFLIX** 

220 million

amazon

175 million<sup>2</sup>

Tencent 腾讯

160 million<sup>1</sup>



116 million<sup>3</sup>



45 million

- $^{\scriptsize 1}$  Tencent's platform with e.g. music, movies, video and original content
- <sup>2</sup> Around 175 million out of approximately 200 million worldwide Prime members were said to have used Amazon's streamed film or television in the past year
- <sup>3</sup> Disney +

Source: Company analysis, Rothschild & Co estimates data as per Third quarter

### Long live the (content) king

The rise of OTT is changing the content landscape. The rapid success of Netflix, with over 200 million worldwide subscribers in some 190 countries, has triggered other media competitors to launch their own offerings. Unlike Netflix, many competitors view OTT services as just one of many revenue sources, such as Amazon. We observe two trends from this fragmented market:

- Firstly, distributors like Netflix are increasingly developing their own content such as *The Queen's Gambit* and *My Octopus Teacher*. As distributors become content creators, they risk losing third-party shows such as when Disney moved content off Netflix for exclusive streaming on Disney+ (more on Disney below).
- Secondly and because of the fragmentation of content, viewers often sign up to multiple OTT subscription platforms in order to access their favourite content. As of 2021, subscribers on average have four paid-for video streaming services, outlining the fact that consumers are open to multiple players in the market.

For providers and subscribers alike, the importance of hosting a broad range of high-quality content is quite naturally growing with increased competition. Providers competing for subscribers must therefore stand out to attract viewers and it comes as no surprise that content spend has increased dramatically having reached over US\$105bn by the end of the last decade. Just looking at Amazon – it spent US\$11 billion on content for its music and video streaming services in 2020, up from US\$7.8 billion a year earlier4.



Providers competing for subscribers must therefore stand out to attract viewers and it comes as no surprise that content spend has increased dramatically having reached over US\$105bn by the end of the last decade.

"

### A dynamic landscape

As mentioned, the OTT market has become increasingly diverse in recent years. In eighteen months, Disney+ reached over 100 million subscribers that enjoy access to content from Disney, Pixar, Marvel, Star Wars and National Geographic. Amazon, meanwhile, leverage their eCommerce business to entice Prime Video members. In 2021, Amazon agreed to buy Metro-Goldwyn-Mayer Studios for US\$8.45 billion, noteworthy with the James Bond franchise in the catalogue. Finally, Apple launched Apple TV+, and a catalogue of original content, including collaborations like Sofia Coppola's *On the Rocks* or Oprah Winfrey's *Book Club*.

<sup>&</sup>lt;sup>3</sup> Deloitte Insights Digital media trends, 15th edition, April 2021, <u>link</u>

<sup>&</sup>lt;sup>4</sup> Amazon 2020 Annual Report, March 5, 2021 link



# Did you know: The sound of streaming

As explored in the <u>Shape of Music</u>, streaming via platforms like Spotify, Apple and Tencent Music has not just revolutionised the OTT market – it has reshaped the music industry.

Despite the pandemic forcing live music online and bringing the live entertainment industry to a halt, online sales of recorded music grew +9.2% with streaming accounting for some 83% of 2020 revenue. With less live experiences, subscriptions to music streaming services have reached new highs<sup>6</sup> with streaming overtaking physical and download purchases to become the dominant source of revenues for music sales.

According to a 2021 survey, 60% of respondents subscribe to a paid streaming music service with on average two paid subscriptions services<sup>7</sup>. From *Generation Z* to *Boomers* and *Matures*, forty percent of all respondents in the same survey categorized listening to music as a top-three entertainment activity.

- <sup>5</sup> Forever changed: Covid-19's lasting impact on the entertainment industry, UTA, June, 2021 <u>link</u>.
- <sup>6</sup> WSJ, Recorded Music Revenue Hits \$12 Billion in 2020 Amid Pandemic Streaming Boom, <u>link</u>
- $^{7}$  Deloitte Insights Digital media trends, 15th edition, April 2021,  $\underline{link}$

### The power of data

Retaining and attracting new subscribers to these platforms have rich advantages beyond the immediate financial impact from the revenues generated. As an example, the 200+ million worldwide Netflix subscribers each generate an abundance of data such as: how much time is spent on the platform, which content receives a thumbs up versus a thumbs down. Such invaluable datasets are essential in the process of purchasing and creating new content. Whilst it is impossible to say how many of the seven Oscars Netflix won in the 2021 Academy Awards can be attributable to its data, user data definitely played its part.

### Streaming beyond the pandemic

With the pandemic creating stay-at-home captive audiences, one might wonder whether the brightest days of streaming services are behind us. The industry is still in search of an equilibrium, but the twin effects of increased internet usage and diversified streaming platforms have transformed both video and audio entertainment industries (see *Did you know? The sound of streaming*).

The Covid-19 legacy has for anything bolstered new subscriptions, podcasts, genres and platforms for consumers to enjoy. Consuming entertainment via these channels is forecast to remain strong, as the latest study by the United Talent Agency shows. In this survey, 67% of those exploring entertainment intend to spend more time, consuming online videos, movies and TV shows post Covid than they did before<sup>5</sup>. As such, it seems that a post Covid world is a place for both online and offline entertainment – even when consumers once again are able to actively choose.

### **Investing in streaming**

An industry still in search for its equilibrium, with an evolving offering and with different business models, our Investment & Portfolio Advisory team at Rothschild & Co's Swiss Wealth Management business can advise on the ways of gaining exposure to the topic of streaming.

#### Important information

This document is produced by Rothschild & Co Bank AG, Zollikerstrasse 181, 8034 Zurich (the "Bank") for information and marketing purposes only and for the sole use of the recipient. Save as specifically agreed in writing by the Bank, it must not be copied, reproduced, distributed or passed, in whole or part, to any other person. The content of this document does not constitute a personal recommendation or an offer or invitation to buy or sell financial instruments. Nothing in this document constitutes legal, accounting or tax advice. Although the information and data herein are obtained from sources believed to be reliable, no representation or warranty, expressed or implied, is or will be made and, save in the case of fraud, no responsibility or liability is or will be accepted by the Bank as to or in relation to the fairness, accuracy or completeness of this document or the information forming the basis of this document or for any reliance placed on this document by any person whatsoever. No representation or warranty is given as to the achievement or reasonableness of any future projections, targets, estimates or forecasts contained in this document. Furthermore, all opinions and data used in this document are subject to change without prior notice. Laws or other regulations may restrict the distribution of this document in certain jurisdictions. Accordingly, recipients should inform themselves about and observe all applicable laws and regulations. Neither this document nor any copy thereof may be sent to or taken into the United States or distributed in the United States or to a US person. Rothschild & Co Bank AG's registered office is at Zollikerstrasse 181, 8034 Zurich, Switzerland. It is authorised and regulated by the Swiss Financial Market Supervisory Authority (FilMMA).

© 2021 Rothschild & Co Wealth Management, Investment Insights Produced by: William Haggard and William Therlin. Publication date: June 2021.