

Job Specification

Job Title:	IT Operations Specialist, Wealth Management & Trust (WM&T)
Division:	IT
Full time / Part time:	Full time
Contract type	Permanent
Location:	Zurich

Rothschild & Co

Rothschild & Co is one of the world's largest independent financial advisory groups. We offer a distinct perspective that makes a meaningful difference to our clients' business and wealth.

With a team of 2,800 talented financial services specialists on the ground in 40 countries across the world, we provide independent advice on M&A, strategy and financing, as well as investment and wealth management solutions to large institutions, families, individuals and governments. As a family-controlled business that has been at the centre of the world's financial markets for over 200 years, we can rely on an unrivalled network of specialists and are known for our track-record of outstanding execution in financial services.

Rothschild Private Wealth

At Rothschild Private Wealth we offer an objective long-term perspective on investing, structuring and safeguarding assets, to preserve and grow our clients' wealth.

At Rothschild Private Wealth we provide a comprehensive range of private wealth services to some of the world's wealthiest and most successful families, entrepreneurs, foundations and charities. In an environment where short-term thinking often dominates, our long-term perspective sets us apart. We believe preservation-first is the right approach to managing wealth.

Click here for more information on [Rothschild Private Wealth](#)

Overview of Role

Rothschild as an organisation requires a high quality and responsive IT service for busy professionals. The organisation is committed to excellence and discretion in the services provided to its clients, and needs similarly high standards in support of its own staff. Rothschild is building a strong IT Operations Support team to support the business in its ambitious strategic objectives.

The successful candidate will have a varied and hands-on role working in the Business Applications Team taking responsibility of operating, supporting, maintaining and upgrading the Business Application platform and in particular the new Front Platform of the Bank.

As a member of a small team, it is important the candidate is solution oriented, thinks flexibly, takes ownership and has the ability to work independently.



Responsibilities

- System Management - Setup, maintenance, monitoring and support of the Business Applications platform of the Bank. The main components of the platform are
 - Infrastructure: Linux, Windows and AIX Servers
 - Databases: MS SQL and Oracle
 - Key Applications: J2EE, Finantix, Avaloq Front Platform, Avaloq
- Operations – Ensuring system processes are properly scheduled and monitored, and able to work on call to manage incidents that happen out of hours or over weekends for system upgrades
- Release Management - Manage testing and release of new IT services, with a strong emphasis on adopting proper change management processes
- Problem Management - Assist in continual improvement of systems through careful analysis of issues and their causes
- Service Management – Coordination with external parties providing infrastructure, application services
- Project Management – Management of smaller technical IT projects e.g. infrastructure change, introduction of a new service, ...

Education and Qualifications

- Detailed “Run-the-Bank” knowledge and ability to drive operational efficiency and improvements
- Excellent knowledge of Linux / Unix
- Knowledge of Java Operations Platforms e.g. J2EE architecture
- Other useful skills include knowledge of tools like Nagios and Splunk Experience in programming in Shell-Script, IIS
- 2nd level support experience
- Knowledge around network and system security topics e.g. hardening, PKI infrastructure, loadbalancer, firewalls
- Involvement in Business Continuity Management
- Experience in release and change management e.g. Bamboo, BitBucket.
- Finantix, Avaloq experiences beneficial



Experience, Skills and Competencies Required

- Ability to solve problems independently, quickly and completely and to communicate them clearly to management
- Excellent written and spoken communication skills in English and German
- Experience of managing small projects independently like system upgrades
- Strong team player with an ability to establish and maintain a high level of trust and confidence amongst peers and colleagues
- Flexible individual willing to get involved where required and keen to face new challenges and learn new tools
- Strong Service Delivery Mentality with real attention to quality and excellence in all areas
- Strong IT Background
- ITIL Foundation

If you are interested in joining a dynamic team in our Zurich office and your profile matches the requirements, then please do not hesitate to send your application by e-mail to lucie.hinnen@rothschildbank.com.