

Guide to Internet Banking Registration for Private Clients

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Section 1

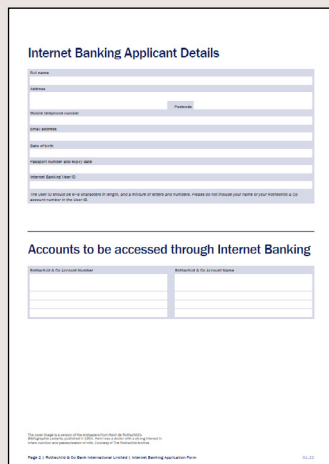
Before you register: What you need

Before you register: What you need

In order to use Internet Banking, you will need five things:

Item 1

Complete and return an Internet Banking Application Form.



The form is titled 'Internet Banking Applicant Details' and contains several sections for personal and account information. It includes fields for name, address, contact details, and a section for 'Accounts to be accessed through Internet Banking'. At the bottom, there is a small disclaimer and the page number 'Page 1 of 1'.

Item 2

Your **'UserID'** and initial **'Passcode'** which we will confirm to you by telephone.



User ID

Passcode

Login

Item 3

A mobile device (such as a smartphone) with biometrics enabled.



Item 4

A personal computer (PC), iPad or Tablet.



Item 5

Internet access for both your mobile device and PC.



Section 2

Registration

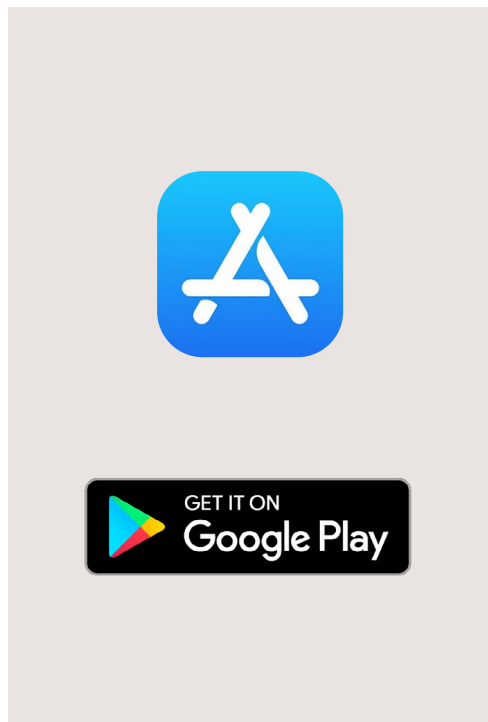
Step 1: Downloading the Rothschild & Co Mobile Banking app

In order to use Internet Banking, you will need to download and register the Rothschild & Co Mobile Banking app on your mobile device.

This can be found on the App Store for Apple devices or on Google Play for Android devices.

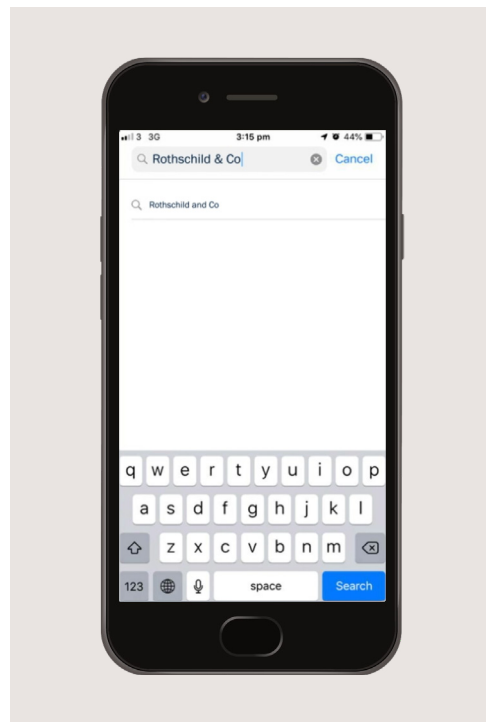
Step 1a

Open the App Store or Google Play.



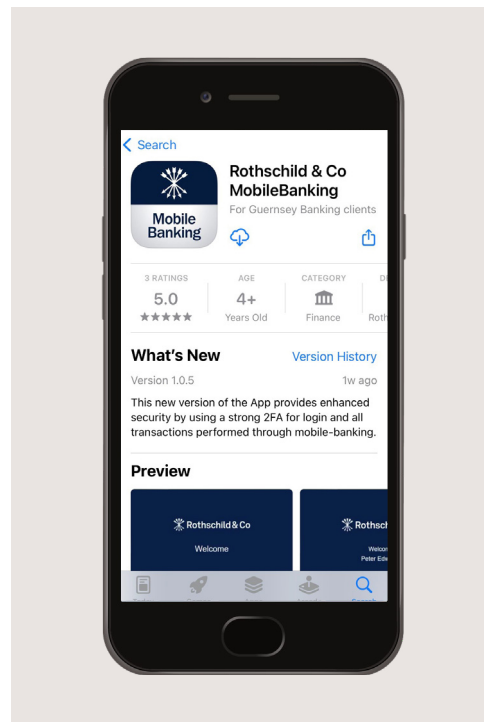
Step 1b

Search 'Rothschild & Co' in the App Store.



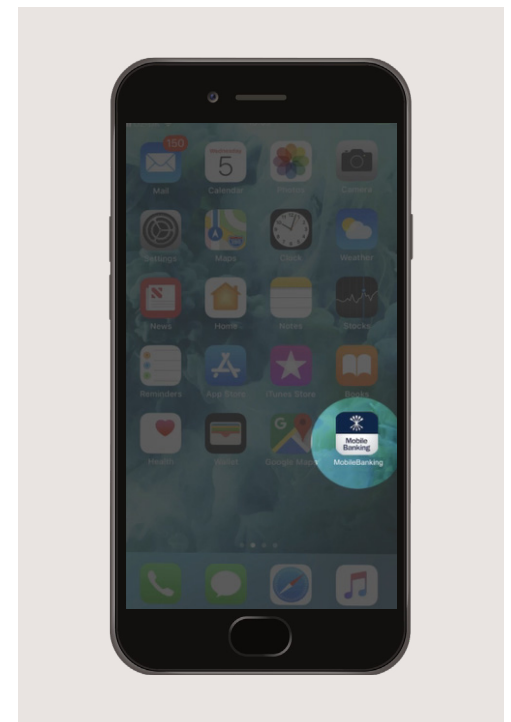
Step 1c

Download the Mobile Banking app. You may need to enter your Apple password for iOS devices.



Step 1d

Once downloaded, you will find Mobile Banking on your device (you may need to swipe to locate it).

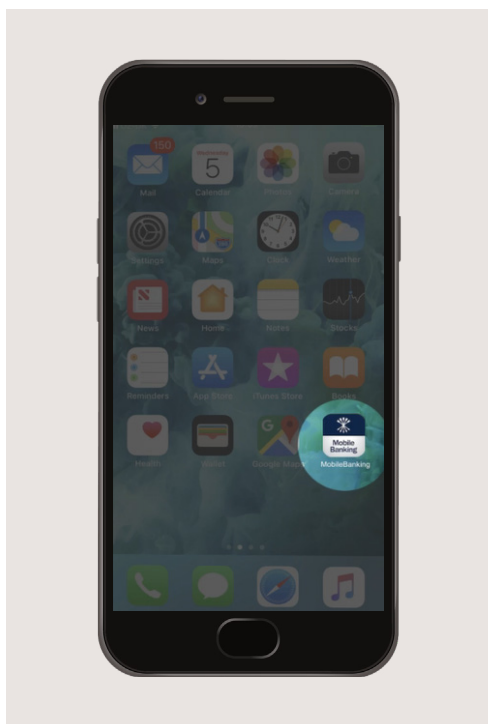


Step 2: Registering the Mobile Banking app

To register the Mobile Banking app, open the Rothschild & Co Mobile Banking app on your mobile device

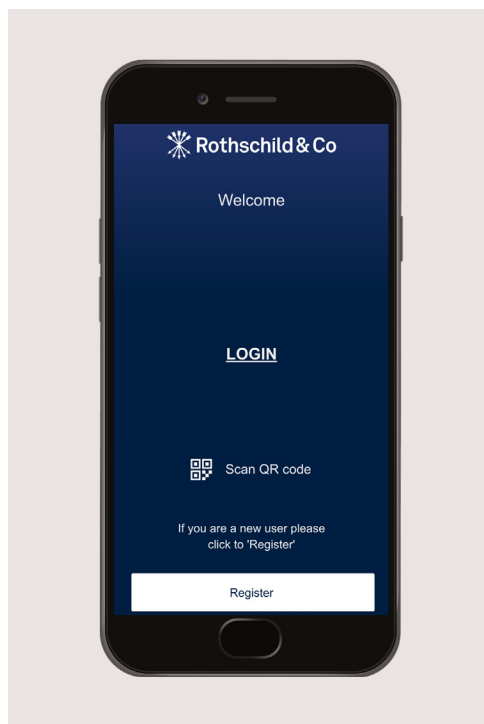
Step 2a

Open the Rothschild & Co Mobile Banking app by clicking on the icon as shown below.



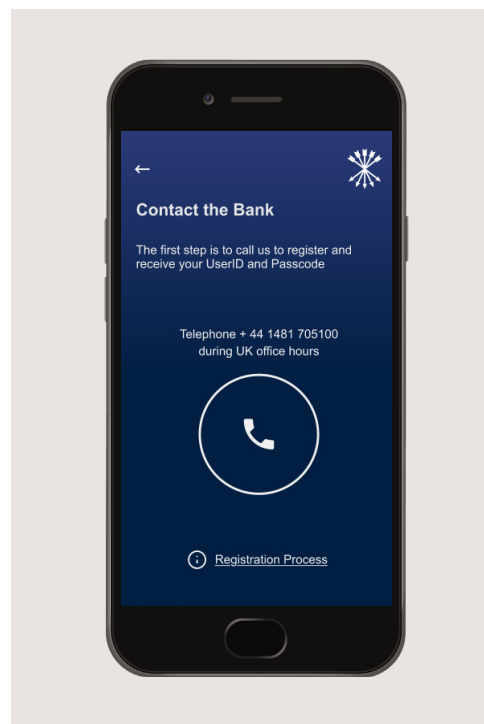
Step 2b

Click on Register.
You may be asked for access to your camera; if so click 'OK'.



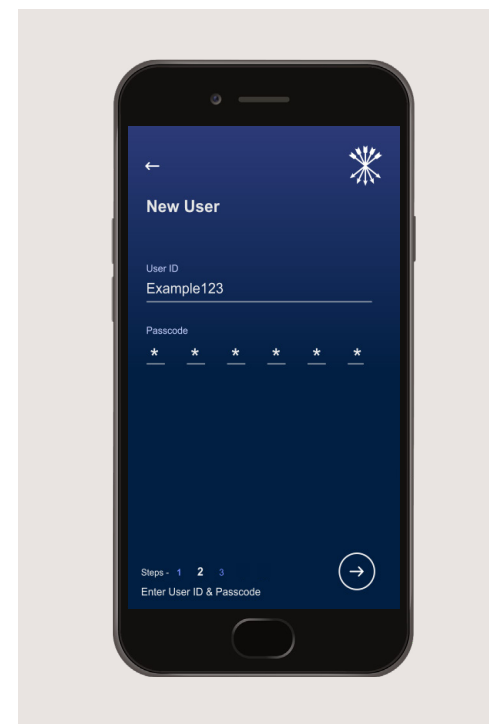
Step 2c

Contact the bank by calling the telephone number displayed on the Mobile Banking app.



Step 2d

Input the 'UserID' and 'Passcode' which have been confirmed to you by the Bank.
Click the arrow at the bottom of the screen.

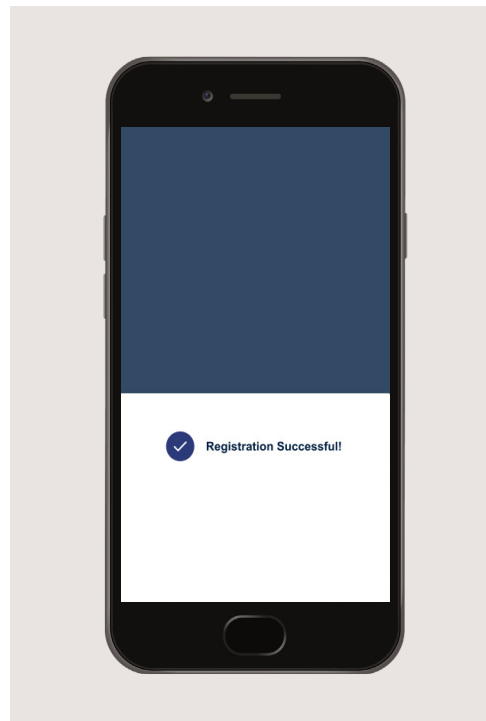
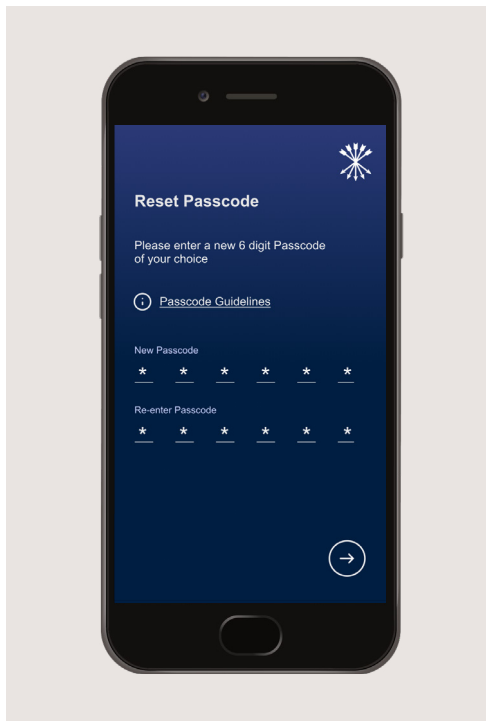


Step 2: Registering the Mobile Banking app

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Step 2e

You will be asked to Reset your Passcode.
Click the arrow at the bottom of the screen.
Please then verify using your device's
biometrics.

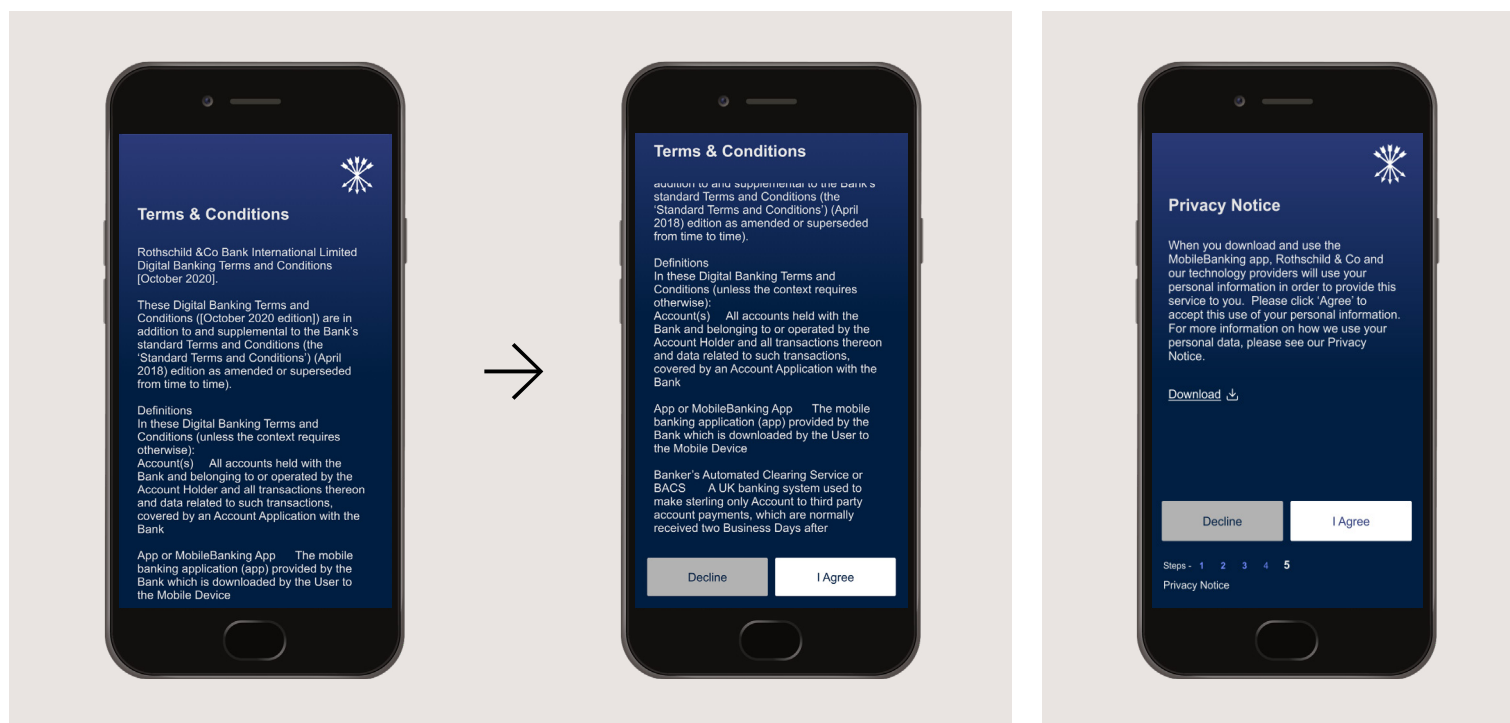


Step 2: Registering the Mobile Banking app

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Step 2f

Click '**I Agree**' to accept the terms and conditions and privacy notice to register successfully.



Section 3

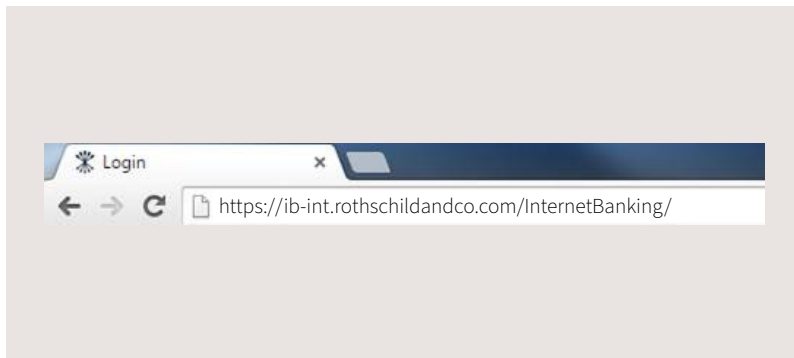
Login to Internet Banking

Login to Internet Banking

Login to Internet Banking using your PC, iPad or Tablet

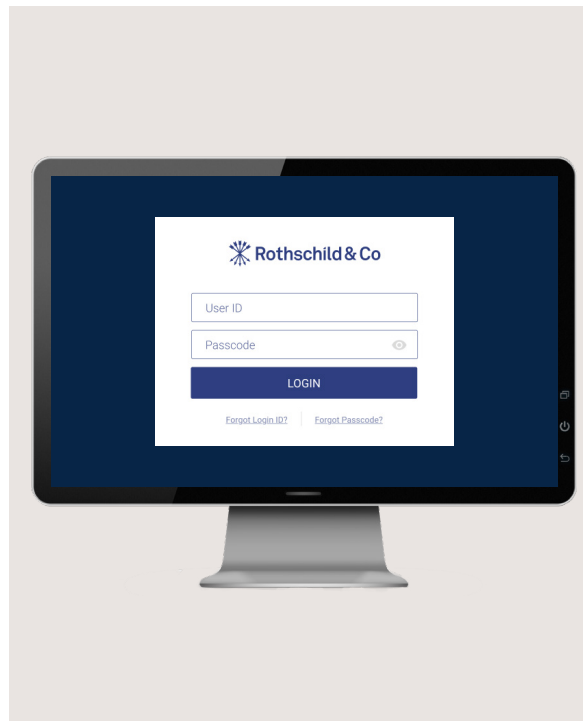
Step 1

On your PC, iPad or Tablet, enter **<https://ib-int.rothschildandco.com/InternetBanking/>** into your internet browser address bar (Internet Banking is not available using Internet Explorer).



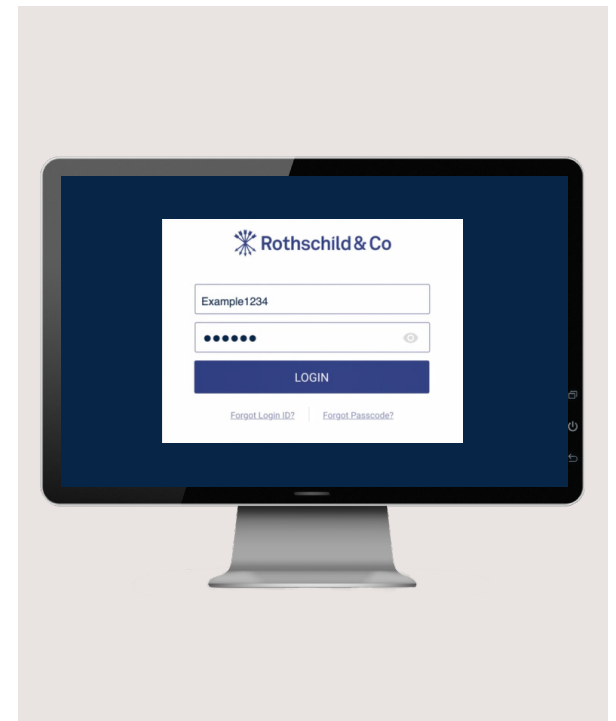
Step 2

Once entered, you will see the Rothschild & Co Internet Banking login screen.



Step 3

Input the same UserID and Passcode you are using for Mobile Banking and click on **'Login'**.

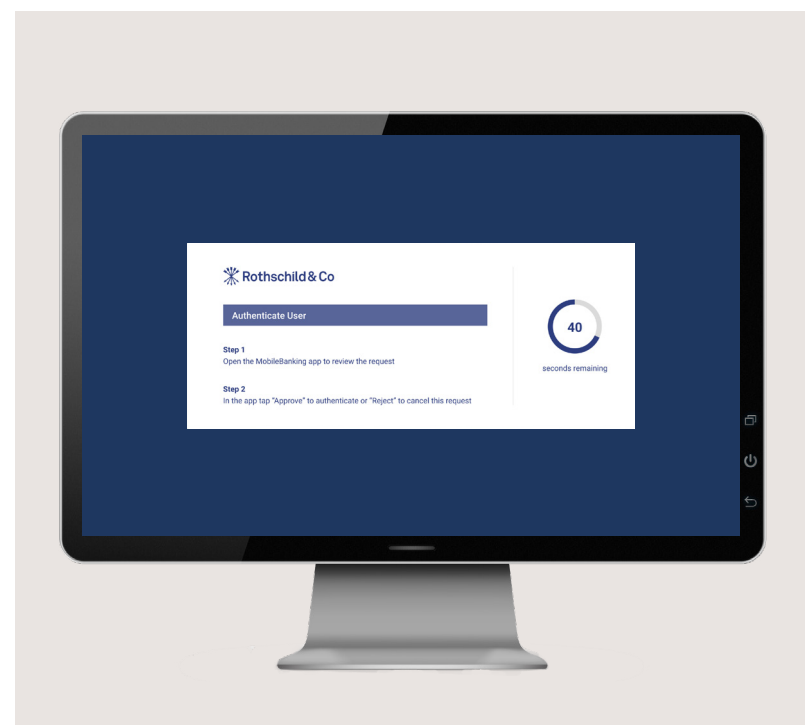


Login to Internet Banking

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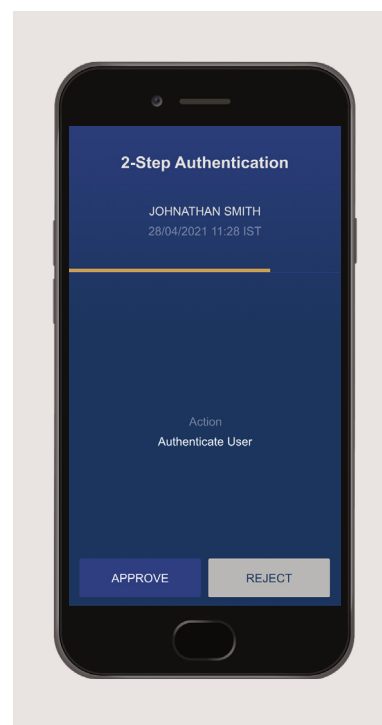
Step 4

You will be asked to authenticate the user through the Mobile Banking app.



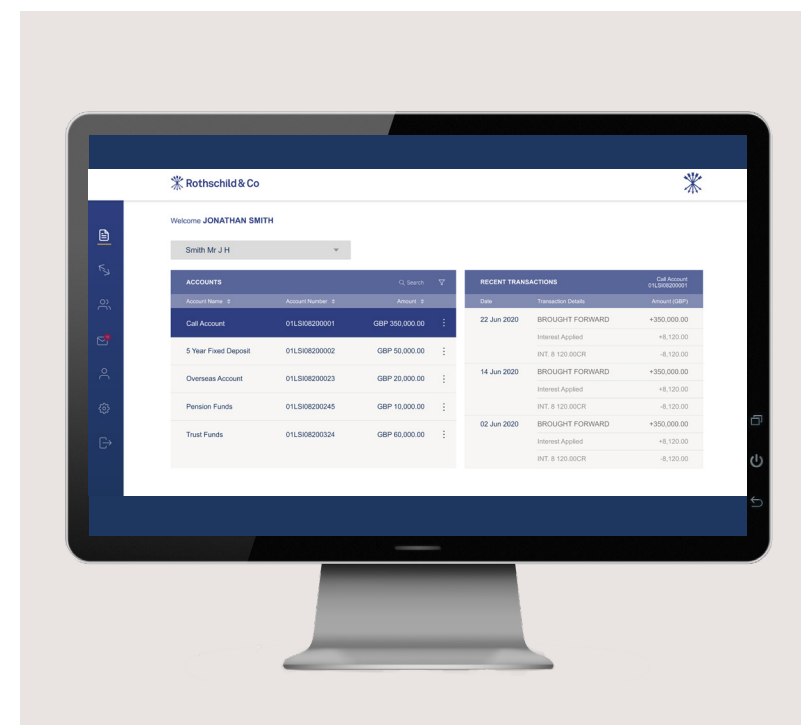
Step 5

On your mobile device you will receive a push notification to Authenticate User – Click 'Approve'



Successful Login

You have successfully logged into Internet Banking and this is your Home screen.



Ongoing support

If you lose your mobile device after registering for Rothschild & Co Internet Banking, please contact us on +44 1481 705100

For any questions, queries or issues, please click on 'About Us' to view our 'FAQ', telephone us or send a message.